



## A traditional British Café during Covid 19

Located six kilometres from Junction 19 of the M5 motorway in England, “The Garden Tea Room” is a popular stop for those heading down the M5 and wanting something more individual than a motorway service station. The café is located in the delightful Brackenwood Garden Centre in the grounds of Leigh Court Mansion. With a good range of home cooked lunches, soups, sandwiches and cakes, it is a popular location for travellers and locals alike.

In March 2020, along with many other restaurants in the UK and other countries, the café located in this popular Garden Centre was forced to temporarily close due to the Coronavirus lockdown. The cafe was able to reopen on 6th July 2020. Owners Dorota Laskowska and her partner Mark, along with their staff, worked hard to ensure that all requirements of social distancing, a one-way system and table spacing were in place. Realising that they would also have to implement an efficient track and trace process to take part in the government’s “Eat Out to Help Out” scheme, Dorota decided that the best way for them to ask customers to provide contact details, should they be needed, was

to get every customer to complete a simple paper form when they sat down in the cafe.

The owners realised that they would need to comply with GDPR rules regarding personal data storage along with the requirement to effectively destroy the information at the end of the 21 day required retention period. They decided that the easiest way would be to shred the forms on day 22 in the Tea Room itself where the data was securely stored under lock and key and filed by date.

After talking to a number of people and receiving repeated recommendations from customers, they decided on a machine from the leading German manufacturer







HSM GmbH + Co. KG has installed an HSM shredstar X13 cross cut shredder. Equipped with P-4 cross cut security level, a high 13 sheet capacity, large waste bin and quiet operation, the HSM shredstar X13 easily handles all the data destruction requirements they have. With a smart white and silver appearance, the shredder fits well in the bright and sunny café.



"The HSM shredstar X13 has been brilliant. Not only does it help the business stay secure generally, but we can now demonstrate to our customers that they can trust us to protect the data they provide when they complete the "track and trace" paperwork and that it will be destroyed correctly as soon as it is no longer needed".

Dorota Laskowska,  
Owner of "The Garden Tea Room"



The HSM shredstar X13 document shredder is designed to easily and securely destroy confidential documents.

## Contact:



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