



The HSM SECURIO C18 is brilliant. My patients can be absolutely certain that their data will be destroyed correctly after the legal retention period has ended. As far as I am concerned, data protection is just as important as maintaining patient confidentiality. Now both are working hand in hand in my practice on a daily basis.

Nicola Kentrup

Alternative Practitioner and Physiotherapist



Data Protection in (the) Practice

How the physiotherapy practice of Nicola Kentrup stays on the ball regarding data protection with an HSM document shredder.

Whether the problem concerns the musculoskeletal frame itself or is on a different physical level, visitors to the physiotherapy and classical homeopathy practice of Nicola Kentrup are in good hands. The focus is on a holistic treatment of body, mind and soul. And also, of course, on data protection - which is where the GDPR compliant document shredders from HSM play the major role.

Since May 2018, the General Data Protection Regulation has stipulated that personal data may be stored electronically only for as long as is necessary to fulfil the purpose for which the data were collected. And with confidential patient data, it is even more important that these are deleted after their purpose has been served or after the legal or contractual retention periods have expired.

Local Quality is important

This is also true in Nicola Kentrup's physiotherapy practice in Salem-Neufrach, where a document shredder has been in use from the very beginning. Over time, however, the quality and the convenience left a lot to be desired because the waste bin was so small and had to be emptied frequently. And since it is significantly more secure to destroy documents directly on-site and an external service company was out of the question due to cost and security risk factors, a new solution had to be found.

During an internet search by the practice staff, HSM generated a lot of interest due to its large portfolio of GDPR compliant shredders. Additionally, Ms Kentrup prefers using local companies and since HSM manufactures its product more or less round the corner from her practice in its facility in Frickingen, the decision was quickly made: a SECURIO C18 "Made in Germany" in security level P-4 was the solution.

For the GDPR compliant destruction of personal data, the paper is shredded in particle cut into about 389 particles with a maximum size of 160 mm² (DIN A4 sheet). The final point in HSM's favour was the guarantee of three years - and for the hardened steel cutting rollers which are impervious to staples and paper clips, there is even a lifetime guarantee.



High Throughput and a large Volume

The SECURIO C18 gives an impressive performance in the physiotherapy practice due to its high throughput and its large waste bin. It operates quietly and has a low electricity consumption – for which it was awarded the Blue Angel. The shredder is compact and does not take up a lot of space and the overload protection in the paper feed reliably reduces any paper jam. The window in the waste bin means that the level of the shredded paper is always visible and emptying the bin during the day is quick, easy and clean.

Nicola Kentrup is more than satisfied with her new document shredder. She was also delighted to receive personal training on the machine and she knows that if she should ever have a problem with the machine, HSM is always there with competent help and support for its customers. Just as she is for the patients in her practice.



For Nicola Kentrup, protecting the patients' data is just as important to her as looking after their well-being



HSM SECURIO C18



www.meli-photodesign.de

nicola kentrup

Nicola Kentrup
Haldenbühlstraße 1
D-88682 Salem-Neufrach
Tel. +49 7553-918 06 01
mail@nicola-kentrup.de
www.nicola-kentrup.de

HSM[®]

HSM GmbH + Co. KG
Austraße 1-9
88699 Frickingen / Germany
Tel. +49 7554 2100-0
info@hsm.eu
www.hsm.eu